

Fraud Alert – March 19, 2008



We have received reports regarding this E-Mail. As with the other phishing E-Mail attempts, this E-Mail is trying to get you to click on the link contained within this message - which has been removed for this piece. While the link appeared legitimate, it actually redirects the computer's web browser to an automated spyware installation web site where spyware is installed on the computer.

As with all phishing E-Mail messages, it is best to delete the message from the inbox without clicking on any links contained within the E-Mail message itself.

E-mail claiming to be from Bank of America

From: Bank of America [<mailto:csupport.id442118165115cert@bankofamerica.com>]

Subject: Important Reminder: New Digital Certificate Issued

Dear Bank of America Direct User:

Our records indicate that a new digital certificate has been issued to your Bank of America Direct user ID.

Digital certificates are computer-based records issued to individual user IDs that allow Bank of America Direct to validate your identity and protect your information from unauthorized access. In order to access Bank of America Direct, you must use a valid digital certificate.

Installation Instructions

To install your newly-granted digital certificate, please access the Digital Certificate Pick-Up site at:

http: <<Malicious Web Site removed>>

Please have your Bank of America Direct login information readily available when completing this process.

Should you have any questions regarding this process, please consult your Company Administrator or contact your regional customer support center for further assistance.

Sincerely,

Bank of America Direct Technical Care Center

NOTE: This is an automatically generated communication.