

## Fraud Alert – June 4, 2008



### SMishing Scam

There are reports of a new scam which has the potential of entrapping your members. It involves messages asking people to call a phone number and provide personal information. You may wish to make your members aware of this.

Here is how the fraud works. A group calling itself "Security First CU" (no relation to any bonafide credit union), or another plausible credit union name, sends a text message or email to an individual. The message informs the recipient that their account is being closed, due to fraud.

The message requests the individual contact the "institution" to reactivate their account, by calling a telephone number. Some of these scams have utilized a 909 area code call-back number.

Calling that number results in an automated request to enter personal information, including credit card numbers.

After numerous reports of illegal activity, the fraudster's telephone number has been shut down by the telephone provider. However, it is likely that the fraud will continue, utilizing a different telephone number.

**This fraud is an attempt to obtain personal information from consumers. Consumers should NOT call the sender of this message nor take any other requested action. Under no circumstances, should personal information be shared in response.**